

Sampark Teacher Healthline

Facilitation of E-Consultation Services



At a time, when social distancing is among the major measures used to fight COVID-19 pandemic, Sampark is stepping-up with a key technology for safe and efficient E-consultations. For us at Sampark, looking at an ecosystem which comes together for the Teachers have always been on the priority. In order to assure steady and quick health services available to its Teachers, Sampark will launch its E-consultation services with doctors in response to the growing public health concerns caused by the spread of the COVID-19 virus. This first of its kind service assuring teachers' healthcare as the emergency response measures for new coronavirus infectious disease. The service will be made available across all our intervention districts in Uttar Pradesh thereby allowing all the teachers to consult doctors from their homes via Sampark Smart Shala app thereby avoiding all the non-essential travel to the hospital.

Under the Sampark Teacher Healthline Program 5 major services will be provided:

- i. Free Doctor Consultation through video, phone and SMS
- ii. Free Stress and anxiety management for Patient and Family
- iii. Free advise on preventive actions for family members
- iv. Free navigation to state resources in terms of hospital beds and Oxygen
- v. Free education on updated recommendations on nutrition and exercises

E-Consultation Process in 6 Steps:

- 1) Teachers will need to register on the Sampark Smart Shala Mobile App to enrol for doctor consultations
- 2) Each teacher will get a unique code, which can be used to book a consultation for their family members as well
- 3) Using the SSS App, the teacher can book an appointment with a doctor
- 4) Teachers/patients can consult a doctor for physical and mental health
- 5) Teachers will connect to the doctor via phone call, video call and SMS (which will be linked to the doctors)
- 6) The prescription having basic recovery medicines advised by the doctors will be delivered to the teachers

SAMPARK TEACHER HEALTHLINE

Free Doctor Consultation +
for Sampark Smartshala Teachers & their families

Healthline Number
+91 8068172473

Call only through Sampark Smartshala
Registered Mobile Number

Timings
8 AM - 8 PM